

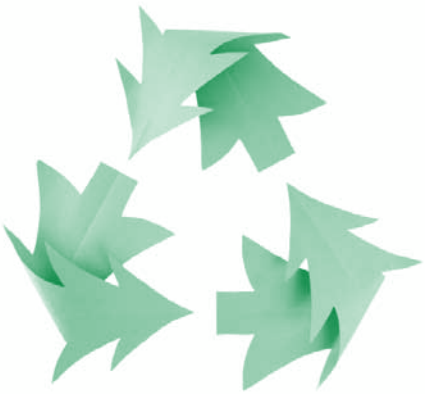


Mountain View Recycling Resource

YOUR SOURCE OF INFORMATION ABOUT • RECYCLING • REUSE • WASTE PREVENTION • POLLUTION PREVENTION • WINTER 2011

Holiday Schedule

There will be **no change** to collection schedules this year because the Christmas and New Year holidays both occur on Sundays. No On Call Plus appointments will be scheduled between December 26, 2011 and January 20, 2012 to allow for holiday tree collection. However, vouchers to the SMaRT Station will still be available. Call Recology at **650-967-3034** for more information.



Tree Recycling

- Trees will be collected from homes with cart service at no charge between December 26 and January 20.
- Place undecorated green or flocked trees at the curb **on your regular recycling day**.
- Remove metal stands and cut trees into 5-foot sections (to fit in truck).
- Residential properties with dumpster service (most apartments, certain condos and town-homes) must arrange tree collection service in advance (for a fee). Please do not set out trees in the street. Call Recology at **650-967-3034**.

Extra Holiday Recycling for Homes

Extra recycling will be collected from homes **on your regular recycling day** at no charge between December 26 and January 6:

- Place cans and bottles in one paper bag or small box next to your cart.
- Place mixed paper, newspaper, small cardboard together in another paper bag or small box.
- In the event of rain, please double-bag your recycling.
- Flatten and bundle cardboard pieces (no larger than 3' by 3').

New! **SMaRT Station Debris Hauling Requirement**

Starting December 1, 2011, open-bed trucks or trailers arriving at the SMaRT Station™ with uncovered debris loads will be charged a \$15 fee and receive a free tarp for future use. Cover your loads and help reduce litter and make our roadways safer!

Greening Your Holidays

Want to make your holidays greener? Here's a list of some easy things you can do.

- **Make Your Own Wrapping Paper** with old maps, the comics section of a newspaper, or children's artwork. Or use a scarf, attractive dish towel, bandana, or some other useful cloth item. If every family wrapped just three gifts this way, it would save enough paper to cover 45,000 football fields.
- **Donate to a Charity** in honor of a loved one rather than giving a physical gift.
- **Give an Experience** with a gift of concert, theatre or sporting event tickets, personal service gift certificates or museum and park memberships.
- **Recycle Your Old Cell Phone** if you are gifted with a new one. Recycling will prevent hazardous materials like mercury, cadmium and lead from ending up in our landfills. For information on how to recycle your cell phone, visit **www.MVRecycle.org** and click on "E-Waste."
- **Buy Energy-Saving LED Holiday Lights** that use 90% less energy than conventional holiday lights, and save up to \$50 on your energy bills during the holiday season! Non-working lights can be mailed to recyclers, usually in exchange for a discount coupon for new LED lights. Visit **www.MVRecycle.org** (choose Holiday Tree Recycling) for a list of recyclers.



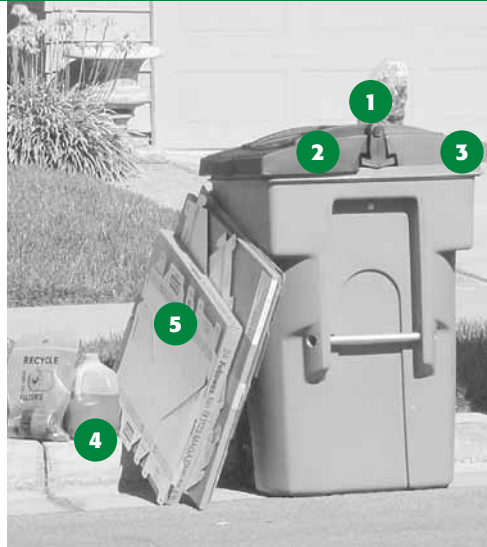
Zero Waste and New Collection Services Agreement

Customer Surveys

The Fall 2011 Resource introduced the City's efforts to develop a Zero Waste Plan (ZWP), and reported the findings of a study to determine what Mountain View residents and businesses are throwing away. The Zero Waste Plan will address a broad set of issues related to managing "discards" and will also help guide development of a new recycling and trash collection contract with the City's existing hauler, Recology. The new contract may provide an opportunity to add services to increase diversion and customer convenience. To help inform the City Council as it considers new services, surveys of residential and business customers were recently completed. The City continues to welcome input about the Zero Waste Plan and potential collection services. To review the complete survey findings and provide input, please visit the Zero Waste page at **www.MVRecycle.org**. Summary results of the single-family survey are shown below (based on 212 responses to 1,000 invitations).

Single Family Residential Survey Results	
Weekly Recycling 59% are not interested in this service 62% do not want to pay more monthly for it	Food Scraps Collection with weekly yard trimmings 70% are interested in this service 52% are willing to pay more monthly for it
Weekly Yard Trimmings 60% are not interested in this service 67% do not want to pay more monthly for it	Household Hazardous Waste Collection by appointment at your "door" 54% are interested in this service 63% do not want to pay for it
Annual/Semi-annual Drop-Off Days E-waste, reuse items (clothing, furniture, toys, books), pick up free compost 61% to 84% are interested in this service if offered at no charge	Annual/Semi-annual Paper Shredding and Discounted Home Compost Bins 52% to 56% are not interested in these services even if offered at no charge
Curbside Collection CFL Bulbs and Clothes for Donation 61% to 84% are interested in these services if offered at no charge	Curbside Collection Cell Phones and Used Cooking Oil 55% to 65% are not interested in these services even if offered at no charge
Single-Use Plastic Bag Ban 56% would support such a ban	Polystyrene Take-out Food Container Ban 77% would support such a ban
Overall Willingness to Pay for all new or improved services mentioned above None (26%) \$1.00 (15%) \$2.00 (14%) \$3.00 (19%) \$5.00 (19%) Not Sure (9%)	

How to Recycle at Home



1. Household Batteries

Place used batteries in the bag provided by Recology Mountain View and set on top of cart. Recology will empty it and return the bag to you for reuse. (Please put tape over battery terminals to reduce the risk of fire. Spent batteries may have enough voltage remaining to start a fire.)

2. Mixed Containers (Blue Lid)

Place glass bottles and jars, plastic bottles and wide-mouth tubs #1 through #7, metal cans and metal lids in the cart under the blue lid.

3. Paper (Grey Lid)

Put newspaper, mixed paper, food boxes and small cardboard pieces in the cart under the grey lid.

4. Used Motor Oil and Filters

Put used motor oil and filters in containers provided by Recology and set on top of the curb.

5. Cardboard

Flatten and tie or tape into bundles no more than 3'x3' in size and place on top of curb next to recycle cart.

Where to Set Out Carts

- 1 Set out all carts **in the street** by 7 am on collection day. Remove carts no later than the next day.
- 2 Place carts in the street **at least 18 inches apart** (for mechanical collection). Keep carts away from overhanging trees, carports and balconies.
- 3 Store the carts inside the garage or behind a fence, hedge, or area screened from street view as a courtesy to your neighbors. If these areas are unavailable, place the carts on the side of the garage or house.
- 4 Do not place carts on top of the curb or on the sidewalk unless there are obstructions such as parked cars or parking is prohibited. In this situation, driver will collect carts from the top of the curb.

Extra garbage

Purchase extra garbage stickers (\$5) from any local Lucky, Safeway, Nob Hill or Rite-Aid (Grant Road), the City Library or Finance Department at City Hall. Attach one sticker to each 32-gallon garbage bag and place next to your garbage cart.

On Call Plus Clean Up Program

The **On Call Plus** clean up program is a service available to most residents at no charge*. Residents may schedule three free appointments each year, at their convenience, on normal service days. Each appointment can be used to set out extra trash, recycling or yard waste PLUS up to three bulky items, such as appliances or furniture.

* Apartment managers must call Recology at **650-967-3034** to arrange a complex-wide special collection (extra fees apply).

Set-Out Guidelines

- Visit **Clean Up Programs** at www.MVRecycle.org for detailed guidelines.
- Place items in an area no larger than 8 feet long by 4 feet high and 4 feet wide.
- Bags, boxes and bundles may not weigh more than 50 pounds or be longer than 4' in length.
- **Extra fees apply** for refrigerators, computer monitors, televisions and up to 4 passenger vehicle tires.
- We do **NOT** accept concrete, soil, rock, tree stumps, construction debris or household hazardous waste.

Vouchers

Residents may exchange any of the On Call appointments for a voucher to self-haul items directly to the SMaRT Station (see page 4 for map). Each voucher is good for one vehicle entrance. Call Recology at **650-967-3034** to request vouchers a week before.

Schedule an On Call Plus Pick-Up

It's easy! Call Recology at 650-967-3034 to schedule a pick-up. Keep items separated for collection by different trucks (trash, recyclables, yard trimmings, electronics, furniture). Place items at curbside.

Appointments may be scheduled anytime before December 23, 2011. No appointments scheduled December 26, 2011 through January 20, 2012 to allow for collection of holiday trees.

Extra yard trimmings and recycling

If you *regularly* have extra recycling or yard waste, order a larger or second cart (no charge). If you *occasionally* need more service, use an On Call Plus Clean Up appointment (no charge) or schedule an extra collection (\$10/cart). Extra recycling only can be dropped off at the Mountain View Recycling Center, 935 Terra Bella Avenue. Sorry, extra recycling will not be collected in bags outside the cart because drivers operate fully automated trucks with mechanical arms.

Questions? Call Recology Mountain View at 650-967-3034.

WHAT'S RECYCLABLE?

Accepted

Mixed Paper



Catalogs • Cereal/cake/tissue/shoe boxes • Computer paper • Gift wrap (no metallics) • Junk mail • Newspapers • Magazines • Manila folders • Paper egg cartons • Paper bags • Post-it-notes • Paperback books • Shredded paper • Telephone books • Writing paper

Mixed Containers (Caps and Lids OK)

Glass bottles and jars
Metal cans and lids (aluminum, tin and steel)
Plastic bottles and tubs marked #1-7



Not Accepted

Mixed Paper

Any paper with food or beverage residue • Coffee cups • Donut or pastry boxes • Food and candy wrappers • Foil or metallic gift wrap • Frozen food boxes • Hardback books • Milk/ice cream/juice/soy cartons or pouches • Paper cups/plates/napkins • Paper with paint or pet waste • Pizza boxes • Paper towel • Photographs • Snack or potato chip bags • Take-out food containers or wrappers • Tissue • Tyvek or padded envelopes • Waxed paper, cardboard or cartons

Mixed Containers

Any plastic container not marked #1 through #7 • Any plastic container larger than 2-gallons • Aerosol cans • Black plastics of any kind • Ceramics and porcelain • Clamshells* • Drinking glasses • Hard plastics of any kind (such as toys, plant pots, pails, laundry baskets, garden hoses) • Plastic bags or other plastic film • Plastic cups, plates, utensils and straws • Pots and Pans (or other scrap metal) • Pyrex • Styrofoam of any kind

* Clamshells are containers with a connected lid.

This list may also be used for apartment and business recycling. Check container label to sort recyclables.

For Homes with Split Carts: When is my Collection Day?



Find Your Collection Day/Recycling Week:

- 1 Locate your neighborhood on the map below and note the collection day and color (or use the online street index below*).
- 2 Match the color to the calendar at right for the recycling week (i.e. Grey = Week B). **Example:** On Church Street between Hope and Castro, garbage day is every Tuesday, and recycling day is every other Tuesday starting on January 3 (Week A).

Questions? Call Recology Mountain View for schedules.

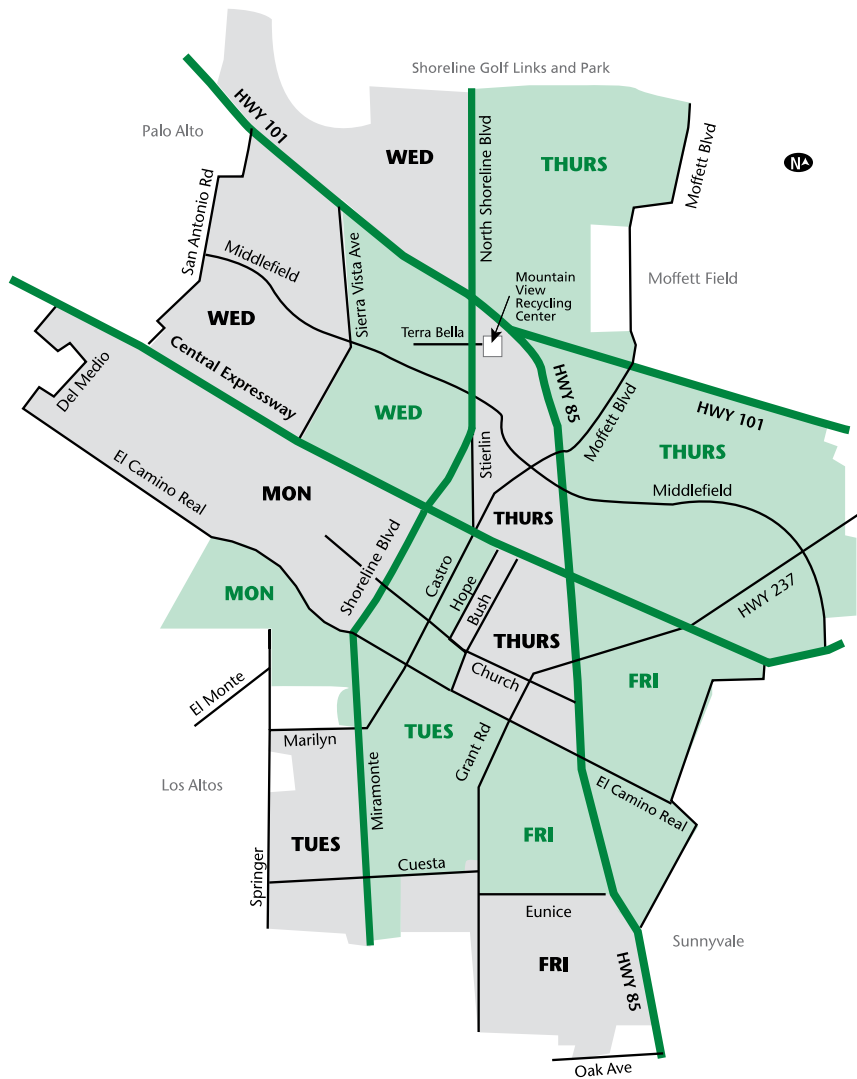
Apartments with group carts should call Recology at **650-967-3034** for schedules.

Holidays

Collection occurs on all holidays except Thanksgiving (November 24), Christmas (December 25) and New Year's Day (January 1). If your collection day falls on or after the holiday, collection will occur one day later that week, with Friday collection on Saturday.

Free On Call Plus Clean Up Program

Residents may schedule 3 curbside collections of extra trash, yard waste and bulky goods by calling Recology at **650-967-3034**. Appointments may be scheduled any time before December 23, 2011 and can be used to set out extra material in an 8'L x 4'W x 4'H area PLUS up to 3 bulky goods such as a washer, sofa and mattress at no charge. Appointments may be exchanged for a voucher to self-haul to the SMaRT Station in Sunnyvale. No appointments scheduled December 26, 2011 through January 20, 2012.



Color = Week A

Grey = Week B

January 2012						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

February 2012						
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12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29			

March 2012						
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11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

April 2012						
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22	23	24	25	26	27	28
29	30					

May 2012						
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17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

June 2012						
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23	24	25	26	27	28	29
30						

July 2012						
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15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

August 2012						
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17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

September 2012						
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30						

October 2012						
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17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

November 2012						
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10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

December 2012						
S	M	T	W	T	F	S
						1
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16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

*Find your collection day online: www.MVRrecycle.org and click on collection schedule.



E-Waste and Household Hazardous Waste Services

Effective February, 2006, California banned consumer electronics and other hazardous waste from the trash. These items cannot be placed in garbage or recycling containers because they contain lead, copper, mercury or chromium that can pollute the environment. The SMaRT Station and the County Household Hazardous Waste Program accept many items without charge. Recology also accepts many items in the On Call Plus Clean Up Program without charge, but fees may apply for special handling of refrigerators, computer monitors and television sets.

Recology Mountain View (650-967-3034) Curbside Collection On Call Plus (no fee)

- Batteries (household¹)
- Cell phones², telephones, answering machines
- Computer disk drives
- Fax machines, calculators
- Keyboards, mouse
- Microwaves, stoves
- PDAs, camcorders, digital cameras
- Printers, scanners
- Radios, stereos, tape players/recorders
- VCRs, DVD players
- Washer, dryer
- Water heaters

Special Collection (fee)

- Air conditioners, refrigerators, freezers
- Computer monitors, laptops
- Televisions
- Tires

SMaRT Station (408-752-8530) 301 Carl Road, Sunnyvale (see map page 4)

- Air conditioners, refrigerators, freezers (one each)
- Batteries (household¹ and vehicle)
- Cell phones², telephones, answering machines
- Computer monitors, laptops, disk drives
- Fax machines, printers, scanners, calculators
- Fluorescent tubes, compact bulbs
- Keyboard, mouse
- Microwaves and stoves
- PDAs, camcorders, digital cameras
- Radios, stereos, tape players/recorders
- Sharps (hypodermic needles)
- Televisions
- Thermometers, thermostats
- Passenger Tires (limit four)
- VCRs and DVD players
- Washer, dryer
- Water heaters

County HHW Program (408-299-7300 or www.hhw.org) By Appointment Only (no fee)

- Batteries (household¹)
- Fire extinguishers, flares
- Fluorescent tubes, compact bulbs
- Oil, paints, solvents, pesticides
- Pool chemicals, asbestos
- Medicine
- Propane/balloon tanks
- Sharps (hypodermic needles)
- Smoke detectors
- Thermometers and thermostats.



¹ Household batteries may also be recycled through the residential curbside program (650-967-3034).

² Cell phones may be taken back to retail stores.

Recycling Directory

Bulb and Battery Take-Back Locations

Fluorescent lamps (compact bulbs, straight, circular, spiral and U-bent tubes) and **Household batteries** (no automotive batteries) from residential households can be taken to the following locations free of charge:

Lamps and batteries

Blossom True Value Hardware
1297 W El Camino Real, 650-964-7871
(Leave with employee at register)

Orchard Supply Hardware

2555 Charleston Road, 650-691-2000
(Leave at customer service desk)

Lamps only

New Era Lighting
2243 Old Middlefield Way, 650-940-1559

Batteries only

Wolfe Camera
1898 W El Camino Real, 650-968-5666

Services

Utility and garbage billing information

including starting or changing garbage accounts, and purchasing extra garbage tags. City Finance and Administrative Services Department
650-903-6317

Garbage and recycling collection

including pickup schedule, missed pickups, what's recyclable, extra bins, extra yard trimmings, clean up and bulky goods services. Recology Mountain View
650-967-3034

Household batteries can be taken to either Mountain View or SMaRT Station recycling centers. Residents with split carts may use curbside pickup (see page 2).

Household hazardous waste

free disposal by appointment. County Toxics Hotline
408-299-7300
www.hhw.org

Home composting information

including free Bay-Friendly Gardening workshops, compost bins and brochures. County Compost Hotline
408-918-4640
www.ReduceWaste.org

Pollution prevention information

including best methods to reduce pollution. City Environmental Safety Staff
650-903-6378

Recycling Leaders Program

City Public Works Department
650-903-6311

Water conservation information

including methods, technology, and product rebates. City Water Conservation Staff
650-903-6216

Visit the City of Mountain View's web site

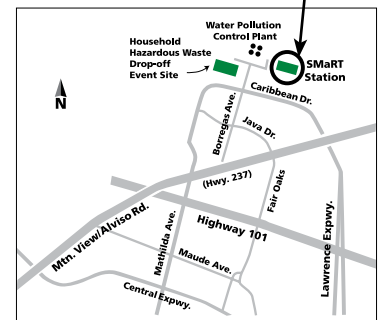
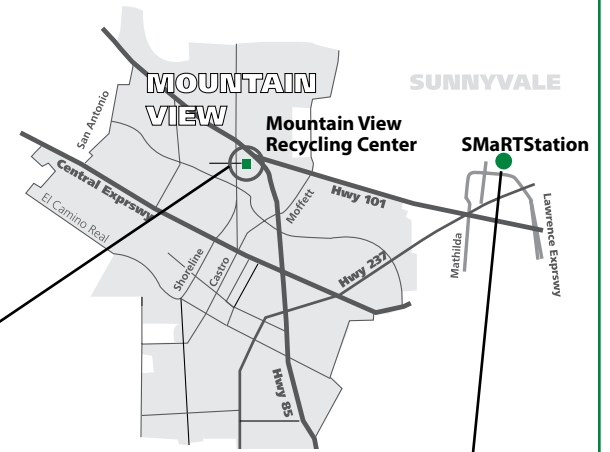
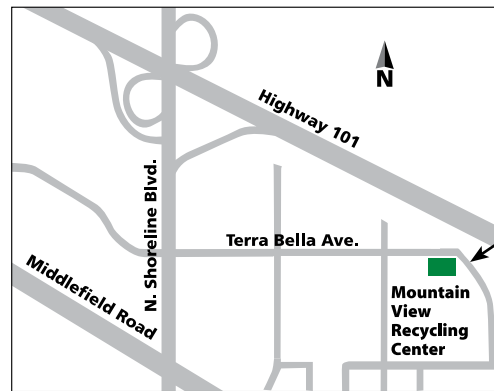
for business or residential recycling information: www.MVRrecycle.org



The Resource is printed on 50% post-consumer recycled paper. We welcome your comments and suggestions. Call 650-903-6311 or email recycle@mountainview.gov.

Buy-Back & Drop-Off Recycling Centers

Mountain View sponsors two recycling centers where residents and businesses can drop off extra recycling or redeem "California Redemption Value" cans and bottles for cash.



Mountain View Recycling Center 935 Terra Bella Avenue, Mountain View

Hours: Buy-back Tues-Sat 9 am-3 pm
Drop-off Mon-Sat 7:30 am to 6 pm.

Questions? Call Recology Mountain View at 650-967-3034. Closed Thanksgiving, Christmas and New Year's Days.

Recyclables Accepted (no charge)

- Cardboard
- Glass bottles and jars
- Household batteries*
- Metal cans and lids
- Mixed Paper
- Newspaper
- Plastic bottles and tubs #1 through #7

* **Batteries are accepted only during Buy-Back hours, 9 a.m. - 3 p.m., Tuesday - Saturday**

Please take motor oil, antifreeze, vehicle batteries, fluorescent lights or construction material to the SMaRT Station.

SMaRT Station 301 Carl Road, Sunnyvale

The SMaRT Station is the materials recovery and refuse transfer facility shared by the Cities of Mountain View, Palo Alto and Sunnyvale. In addition to providing buy-back and drop-off services, the Station processes Mountain View's garbage, yard trimmings, and recycling and accepts debris from the public (fee applies). Free compost and mulch may be picked up by residents at the drop-off center.

Hours: Daily 7 days a week 8 am-5 pm.

Questions? Call SMaRT at **408-752-8530**.

Recyclables Accepted (no charge)

Cardboard • Glass bottles and jars • Household batteries • Metal cans and lids • Mixed Paper • Newspaper • Plastic bottles and tubs #1-#7 • Scrap metal less than 6 feet long, pots and pans

Household Hazardous Waste Drop Off

To make an appointment, call Santa Clara County HHW Program at **408-299-7300**. Find out more online:

www.hhw.org



Bay-Friendly Gardening

Learn to compost and create a healthy and sustainable garden. To register call Santa Clara County Home Composting Program at **408-918-4640** or register online:

www.ReduceWaste.org



Winter 2011-Spring 2012 Solid Waste and Recycling Calendar

December 3	Confidential Paper Shredding Event (info: 650-903-6311)
December 26-January 20	Holiday Tree Collection on your regular recycling day Extra Holiday Recycling on your regular recycling day
January 21	Household Hazardous Waste Drop Off Day
February 18	Household Hazardous Waste Drop Off Day
March 10	Medicine Drop-Off at Arbor Day (Pioneer Park, Info: 650-903-6273)
March 17	Household Hazardous Waste Drop Off Day

Medicine Drop-Off at Arbor Day

March 10
Pioneer Park
Info: 650-903-6273